

## **ABSTRACT**

**HANIFAH NUR APRIYANTI. 2026. *Work productivity of Employees at Sukamaju Kaler Village Office, Indihiang Subdistrict, Tasikmalaya City.***

*This research is motivated by the still-low work productivity of Village Office employees, marked by a limited number of staff, not yet optimal discipline, and work time efficiency that has not been maximized, resulting in the service quality provided to the community not yet being optimal. The problem formulation in this research is how the Work Productivity of Employees at Sukamaju Kaler Village Office, Indihiang Subdistrict, Tasikmalaya City is. This research uses a qualitative approach with a descriptive research type. The data sources consist of six informants, namely the Head of the Village, the Village Secretary, the Head of Government and Public Order Affairs, the Head of Economic Development/Social Welfare Affairs, the Service Manager, and Staff. Data collection techniques were carried out through interviews, observation, and documentation. Data analysis techniques included data reduction, data presentation, and drawing conclusions and verification. Based on the research results, it shows that employee work productivity, as seen from five indicators, namely efficiency, effectiveness, work quality, work quantity, and timeliness, has generally run quite well. However, a number of obstacles were still found, such as internet network disruptions, limited facilities and infrastructure, delays in budget disbursement, and community data completeness that has not been optimal. Based on these results, it can be concluded that the Work Productivity of Employees at Sukamaju Kaler Village Office is quite good, although it still requires continuous improvement. The author suggests that village leadership improve coordination and periodic work evaluation, and that the subdistrict and city governments provide more adequate facilities and infrastructure support to sustainably support the improvement of employee work productivity.*

**Keywords: Work Productivity, Employees, Village Office, Public Service**