

## DAFTAR PUSTAKA

- Anjani, D., & Santoso, A. 2020 "Implementation of a Performance Management System to Improve the Quality of Nursing Services at General Hospital"
- Fatimah, F. S., & Rosa, E. M. (2016). Efektivitas Pelatihan Patient Safety; Komunikasi S-BAR pada Perawat dalam Menurunkan Kesalahan Pemberian Obat Injeksi di Rumah Sakit PKU Muhammadiyah Yogyakarta Unit II. *Jurnal Ners Dan Kebidanan Indonesia*, 2(1), 32. [https://doi.org/10.21927/jnki.2014.2\(1\).32-41](https://doi.org/10.21927/jnki.2014.2(1).32-41)
- John R. Schermerhorn, 2012 Foundations and Applications, 1st Asia - Pacific edition is a more concise version of the popular text Management, 4th Asia - Pacific edition, which is also published by Wiley
- Sari, N., & Utami D, 2018 "Peran Sistem Manajemen Kinerja dalam Meningkatkan Kualitas Asuhan Keperawatan di Puskesmas Rawat Inap
- Setiawan, B., & Wijaya, C, 2019" Effect of Performance Management System Implementation On the Quality of Nursing Services in Private Hospitals"
- Siregar, R., & Lubis, 2019 "Evaluasi Sistem Manajemen Kinerja Perawat dalam Meningkatkan Kualitas Asuhan Keperawatan di Puskesmas"
- Supriyanto, S., & Haryono, S. 2017. Implementasi Manajemen Mutu Terpadu dalam Peningkatan Kualitas Pelayanan Keperawatan di RSUD dr. H. Soewondo Kendal. *Jurnal Keperawatan*,
- Suryadi, M., & Kartika, S, 2018 "Pengaruh Implementasi Sistem Manajemen Kinerja Terhadap Kualitas Pelayanan Keperawatan di Rumah Sakit Umum"
- Smith et al. 2019, Performance management methods and practices among nurses in primary health care settings: a systematic scoping review protocol <https://systematicreviewsjournal.biomedcentral.com/articles/10.1186/s13643-020-01294-w>
- Tampubolon, 2019 Change management (manajemen perubahan; individu, tim kerja, organisasi). Bogor: Penerbit Mitra Wacana Media.
- Triwijayanti & Romiko (2020), SELF-EFFICACY DAN KINERJAPERAWAT DALAM MEMBERIKAN ASUHAN KEPERAWATAN *Jurnal Keperawatan Widya Gantari Indonesia* 5(1):37
- Tjiptono dan Chandra (2016), Service, quality dan satisfaction 4 Yogyakarta : Penerbit ANDI, <https://opac.perpusnas.go.id/DetailOpac.aspx?id=13234>

